

MARINA LOUSARARIAN

marinalousararian@gmail.com | 236-868-7372 | Burnaby | [Linkedin](#)

Enthusiastic and dedicated Bachelor of Hospitality Management student with extensive hands-on experience across various facets of the hospitality industry. Proven track record in cleaning and maintenance, guest services within hospital settings, working with children, staff recruitment, and team coordination. Adept at ensuring high standards of cleanliness and operational efficiency while delivering exceptional guest experiences. Skilled in recruiting and managing staff, fostering a collaborative environment, and executing effective team coordination. Capable of performing independently as well as thriving in team settings. Eager to leverage a well-rounded skill set and academic background to contribute to a dynamic hospitality organization.

Communication
Multitasking
Problem Solving
Team Player
Attention to Detail
Motivated

EXPERIENCE

School Cleaner/ Staff Recruiter/ Trainer/ Supervisor - Urban Glow Maintenance Solutions,

Vancouver, BC

June 2022 - Present

- Conduct weekly individual and group interviews to identify and recruit candidates who align with the company's values and profile.
- Provide training and supervision for daily tasks to ensure efficient operations.
- Perform thorough daily cleaning of the school and office, including dusting and wiping furniture, maintaining floors, collecting garbage and recycling, managing laundry, cleaning washrooms, sanitizing surfaces, and vacuuming carpets.
- Manage supply ordering, stocking, and replenishment to ensure adequate inventory levels.
- Generate detailed reports on inventory levels to track and address shortages.

Kids Sunday School Coordinator - Coastal Church, Vancouver, BC

May 2022 - May 2024

- Provided exceptional assistance to parents and children by fostering a welcoming environment and delivering information in a courteous and informative manner.
- Organized, maintained, and sanitized extensive areas designated for various functions, ensuring a clean and orderly space conducive to the needs of users.
- Planned and coordinated weekly schedules for volunteers, optimizing their time and contributions to support organizational goals and enhance overall efficiency.
- Organized and executed special events, such as holiday celebrations and outreach programs, to enhance the overall Sunday school experience and community involvement.

Customer Service Coordinator for Medical Residents - Hospital Aeronautico Cordoba, Argentina

May 2012 –August 2021

- Provided comprehensive support to patients by offering detailed information about clinic locations, procedural guidelines, and appointment scheduling.
- Ensured clear communication and addressed patient inquiries to facilitate a smooth and informed experience.
- Strategically planned and coordinated educational classes and internship programs for medical residents, including scheduling sessions, arranging logistical details, and ensuring alignment with educational objectives and institutional requirements.
- Managed the scheduling and coordination of interviews and examinations for candidates applying for medical residencies. Facilitated communication between candidates and the selection committee, ensuring a streamlined and professional recruitment process.
- Oversaw the scheduling and coordination of medical examinations for prospective candidates, including arranging appointments, managing exam logistics, and ensuring all necessary resources and documentation were prepared and available.

EDUCATION

Acsenda School of Management, Vancouver, BC

Bachelor in Hospitality Management

October 2021- Present

CERTIFICATIONS

- Foodsafe Level 1 - Fraser Health, July 4, 2024
- WHMIS - Canada Safety Training Centre, June 26 2024

LANGUAGES

- English
- Spanish